

# PATROL NEWS

May/June 2016

"Over 80 YEARS OF SERVICE & PROTECTION"



*Cover details on page 3.*

# From the Staff ...

**Major Gregory D. Kindle**  
**Support Services Bureau**



## Guardians vs. Warriors

There is currently a debate going on in law enforcement regarding the guardian mentality versus the warrior mentality.

Plato's earliest vision of police work described policemen as guardians. Most of us will spend the majority of our careers serving as guardians of this great state. We will solve problems and enforce laws so that our citizens can live safe, peaceful lives. We are commissioned as guardians of the constitution. Throughout your careers you will show empathy and compassion to countless individuals and those acts will never make the headlines. But, you will do it anyway, because that is what troopers do. Sir Robert Peel's ideal of police work stated, "The police are the people, and the people are the police." So, make no mistake, you are a guardian.

However, there will be moments when you will have no choice but to transform into a warrior. You are the first line of defense when someone threatens the peace and safety of our citizens and our state. You must embrace the warrior mindset and run toward the danger. You will put yourself in harm's way and risk your own life because you are a trooper and that, too, is what we do.

Being a warrior is not a bad thing as long as those skills are lawfully applied with good purpose. There are times when we must use force to subdue a person whose intent is to harm our citizens. A true warrior fights only to protect himself and others. We cannot deny that side of our job because there has to be people willing to go where others will not.

So then, we are both guardians and warriors. Studies have shown that most people care more about how they are treated by the police than current crime rates. Since the Patrol's creation in 1931, we have known that strong human connections and community involvement leads to improved public safety and crime reduction. Hence, our motto, "Ladies and gentlemen who enforce the law." Please keep this motto in mind while performing your duties every day no matter what the circumstances. You owe it to yourself and all of the men and women who have proudly worn this uniform before you.

Stay safe!



The Official Publication of the  
Missouri State Highway Patrol

## PATROL NEWS

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State of Missouri

Lane Roberts, Director  
Department of Public Safety

Col. J. Bret Johnson, Superintendent  
Missouri State Highway Patrol

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# PATROL NEWS

May/June 2016

"Over 80 YEARS OF SERVICE & PROTECTION"

Volume 50 • Number 6

## Social Media Snapshot



## KCP&L Partners With Patrol

Mr. Derek Bell, senior director—corporate safety for KCP&L, presents a check in the amount of \$10,000 to Sgt. Collin M. Stosberg, Q/PIED. The donation served as a sponsorship toward the Patrol's new teen safe driving video, "Don't Violate The Trust." The new video is part of a traffic safety program by the same name available to groups through troop public information and education officers. Every day as we travel on Missouri's roadways, we trust that every driver on the road is going to obey the speed limit, pay attention, and drive sober. This new video reminds everyone, "Don't Violate The Trust."



## Cover

*Trooper W. Ryan Zeller and K-9 Cuba, Troop D, serve and protect on Table Rock Lake.*

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# In The Rearview Mirror: The Masters 2015

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*By Executive Director Elaine Libla, The MASTERS*

As we looked back on 2015, the sadness of the horrific loss of Trooper James M. Bava, Troop F, was the darkest hour for all of us. The Patrol, as they always do, handled the event with all the class and dignity anyone could ever ask for. The MASTERS was there as well as our commitment to his family and to preserving James' memory then, now, and forever.

There were also some wonderful accomplishments and changes for The MASTERS as we celebrate our 37<sup>th</sup> Anniversary. Before we go any further, let us once again emphasize that one thing will never change: The MASTERS' unwavering focus for the support of the families we serve and the commitment to help preserve the memory of those we lost.

*Some of the highlights of the year included:*

- **Membership:** In 2015, our membership set a new record number of 1,558. We are proud of not just the number of members, but the quality of these wonderful, caring individuals.
- **Website:** While this is a work in progress, many changes are taking place on The MASTERS website. We invite you to look at the changes, and don't skip the many links we have. We are at [www.themastersmo.org](http://www.themastersmo.org).
- **Educational Benefits:** There are now nine surviving children we are providing, or who are eligible for, educational benefits from The MASTERS.
- **Spouse Educational Benefit:** The MASTERS directors understand that many times these tragedies create the situation where the surviving spouse's role changes requiring the surviving spouse to provide the sole financial support for their family. In a continuing commitment to ease this burden,

education benefits are now available to the surviving spouse.

- **2015 Public Service Award:** Implemented in 2001, the board members felt that in addition to providing support for a trooper's family when tragedy occurs, we wanted to honor the trooper whose service excels in the Patrol's timeless commitment to "ladies and gentlemen" who enforce the law. The 2015 recipient is Corporal Joseph T. Peart, Troop I. The complete story of Cpl. Peart's well deserved recognition for his commitment and dedication can be found on The MASTERS website.
- The MASTERS is thankful for six new lifetime memberships: Mr. & Mrs. Jim Bava, Mr. & Mrs. Tony Cerra, Ret. Sgt. & Mrs. David M. Markham, Mr. Paul McMahon, Ret. Maj. & Mrs. Tommy Roam, and Ret. Sgt. Michael Engelbrecht. These names will be added to the lifetime membership plaque in the Patrol's Safety & Education Center.
- **Ed Braschler:** A detailed story about Ed will be included in the July/August 2016 issue of *Patrol News*. But, any article about The MASTERS simply wouldn't be complete if we didn't thank him again for his service. A The MASTERS "original" having served as a Troop E director since the organization's formation in 1979, Ed was unanimously elected to the position of emeritus director.



*The MASTERS President Fred Mills (l) presents The MASTERS Public Service Award to Cpl. Joseph T. Peart, Troop I.*

Colonel J. Bret Johnson presented Ed a plaque on behalf of the Patrol at The MASTERS' April board meeting in recognition of, and honoring, his over 36 years of service to the Patrol through The MASTERS.

- The MASTERS is blessed to welcome three new directors who will continue to grow and support our efforts:
  1. Mrs. Judy Braschler – Troop E
  2. Mr. Tom Drury – Troop C
  3. Mr. Doug Weible – Troop C

In closing, we want to again remember those members of The MASTERS who have died this last year. I know there were troopers who met them at Heaven's golden gate and thanked them for their support. Those we lost were: Mr. Gary W. Kennon, Mr. Scott Kinchen, Ret. Cpl. Dewey E. Milsap, Mrs. Carol Riley, Mr. C.F. "Bud" Spaethe, Mrs. Billy Pat Wright, Mrs. William J. Chorce, CSM James A. Wiley, Mrs. Edna Waggoner, and Mrs. Kathy Barnwell.



# Troopers Bike 140 Miles In Fundraiser For Second-Grader

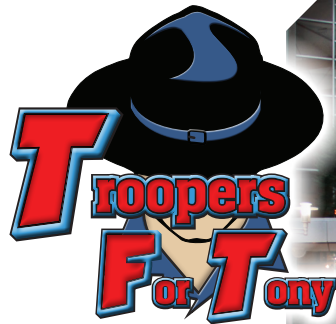
By Reporter Chris Gothner, KOMU 8

State troopers usually spend their days and nights riding the highway in their patrol cars, but on Saturday, some Missouri state troopers and supporters finished a 140-mile, two-day bike trek that took them from St. Louis Children's Hospital to Linn. The bike ride raised \$3,500 to support Tony Peters, 7, a second-grader from Linn recovering from leukemia.

The bike ride, dubbed "Troopers for Tony," was spearheaded by Missouri State Highway Patrol Captain Vince S. Rice, who heads the Patrol's Training Division. Capt. Rice said Tony's diagnosis had a big impact throughout the small community, and he wanted to find a way to help.

"A lot of folks were making donations right away and I was just trying to think of a way that maybe I could raise some more money," Capt. Rice said. "I think it's just a testament to small town life anywhere, not just the Highway Patrol and law enforcement."

Capt. Rice then got his fellow troopers together and planned the ride. Originally, the plan was to start in Linn and bike to the hospital. But, as Tony made strides in his recovery, Capt. Rice and troopers decided to reverse it.



Tony, who dreams of becoming a state trooper when he grows up, was driven in an MSHP patrol car behind the bikers as they arrived in Linn. Tony said the experience was "really fun."

"We got to pull somebody over," Tony said. "We got to watch the bikers riding and I got to use a lot of gizmos and gadgets."

Tony got the opportunity to turn on the patrol car's lights and siren. He said he dreams of becoming a trooper because he wants to protect the public and "keep people from having accidents."



Capt. Vince Rice, Q/TND, Cpl. Dwade F. Isringhausen, Troop C, and retired Sgt. Mark A. Wilson, met at St. Louis Children's Hospital to kickoff the "Troopers For Tony" benefit bike trek to Jefferson City.

Capt. Rice said law enforcement agencies from across the country pitched in to help the cause after troopers spread the news throughout the states' law enforcement training academies. Tony not only received donation money from various state and local law enforcement agencies, but he also received challenge coins from agencies like MSHP, the Indiana State

*Continued on the next page.*



Friends and law enforcement rallied to raise money for the Peters family.



## — TROOPERS

*Continued from page 5.*

Police, the Pennsylvania State Police, and even Canada's Edmonton Police Service.

Capt. Rice said these efforts show how law enforcement across North America is a family.

"We stand united in cause, regardless of what that cause may be," Capt. Rice said. "It was really impressive to see the support we got throughout North America."

Family members said Tony's recovery from leukemia is going very well and they expect him to fully recuperate from the disease.

*(Editor's note: The Troopers For Tony event took place in October 2015. Story reprinted with permission from Chris Gothner, KOMU 8. Pictures reprinted with permission from Capt. Vince S. Rice, Q/TND.)*



*Retired Sgt. Mark Wilson and Capt. Vince Rice, Q/TND, were joined by Col. J. Bret Johnson, Major Kemp Shoun, Q/ESB, and Mr. Gary Waint (friend) at Mokane for the end of the first day's ride.*

*Capt. Vince Rice presents a "check" to the Peters family: Renee, Jeff, and Tony. The final amount raised through the benefit ride was just over \$4,000.*



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## How Others See Us

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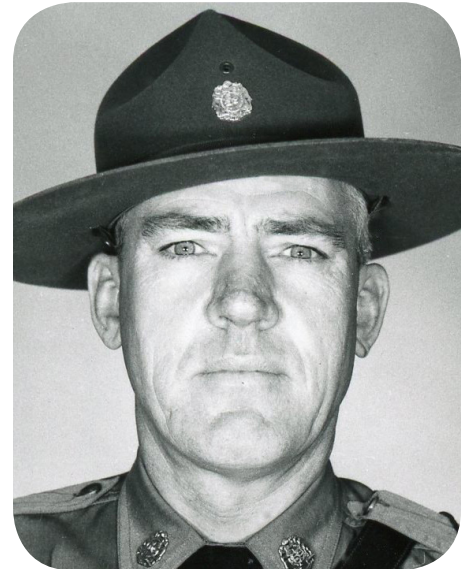
*Captain [Juan O.] Villanueva,*

I came in last week with some information regarding my grandfather [Sgt. Robert W. Brown] and said I would send you some photos. Thank you for taking the time to take an interest in him and his history with the Missouri State Highway Patrol. After his retirement, he regularly attended retiree luncheons and maintained some close relationships throughout his life with others, such as Captain [Robert] Swackhamer. I believe that the Highway Patrol possibly saved his life. Grandpa was a bomber pilot during WWII flying B-24s. On June 19, 1944, he was shot down and became a prisoner of war for 11 months. After being liberated from Stalag Luft III and a

considerable journey home, he became a trooper March 1, 1948. It is my belief that without having such a wonderful agency employing him and being a source of much needed structure and challenge that his life could have turned out very differently as has happened with so many veterans returning from war. For my sister and I both, every time we see a trooper or a cruiser with the Patrol emblem, we associate that with him. He was an amazing man.

*Sincerely,  
Christopher Brown*

*(Editor's note: Sergeant Robert W. Brown was a member of the 9th Recruit Class. He was assigned to Troop D, and served and protected the people of Missouri from June 1, 1948 until February 28, 1978.)*



*Sgt. Robert W. Brown*



# Training Prepares Communications Operators

*By Chief Roger D. Martin, Q/ICTD*

The ICTD Communications Operations Section provides initial academic training to newly hired communications operators. During the weeks of February 27 to March 4, 2016, eight probationary communications operators completed the initial two-week portion of the Communications Operator Academy hosted at the Patrol's Law Enforcement Academy. During these first two weeks, probationary operators completed the public safety communications telecommunicator course and computer-aided dispatch operator course. They also completed training and exercises covering administrative message writing, critical incident reporting, and standard Patrol communications procedures. Guest instructors included Communications Operator III Kendra L. Shell, Troop E, Communications Operator III Tracy A. Hux, Troop H, Communications Operator III Bob P. Larimer, Troop D, and Assistant Chief Operator Eric W. Presser, Troop G, provided expert instruction in standards as well as insight into Patrol and troop procedures and day-to-day operations.

Completing the initial two week course were Probationary Communications Operators Lauren K. Fletcher, Troop F, Jeremy D. James, Troop C, Alicia D. Knox, Troop D, Leann M. Marquart, Troop C, Taylor M. Mattern, Troop F, James L. Stovall II, Troop F, Heather J. Thomas, Troop I, and Emily E. Wetzel, Troop H. Please help us to welcome each of our newly hired operators to our Highway Patrol family.



*These probationary communications operators completed training at the Academy recently: (front row, l to r) Leann Marquart, Troop C; Alicia Knox, Troop D; Emily Wetzel, Troop H; (back row, l to r) James Stovall II, Troop F; Jeremy James, Troop C; Heather Thomas, Troop I; Lauren Fletcher, Troop H; and Taylor Mattern, Troop F.*

In June, the Communications Operations Section hosted a one-week course for new operators hired between May 2015, and February 2016,

providing advanced instruction on policy and procedure in order to complete the Patrol Communications Operator Academy.



*(l to r) Prob. Comm. Oper. James Stovall II, Troop F, receives instruction on call and dispatch processing from Asst. Chief Oper. Eric Presser, Troop G.*

# Troopers Give Personal Account Of Suspect's Capture

*By Sgt. Scott White, Troop F*

"Armed and extremely dangerous" was how he was described, and *without incident* is how Sergeant R. Brooks McGinnis and Sergeant Greg D. Primm, both Troop A, took him into custody.

The demanding search for a suspect wanted in connection with four murders in Kansas City, KS, and one murder in New Florence, MO, culminated with the man's arrest at 12:18 a.m., on March 9, 2016, by the two Patrol members near Interstate 70 and Missouri Highway 19, in Montgomery County.

"It was a case everybody wanted to be on. You couldn't find one Missouri trooper who didn't want to be hunting Pablo that day," stated Sgt. Primm. "Brooks and I were hoping we'd be allowed to go over and help."

Pablo Antonio Serrano-Vitorino, 40, was suspected of killing four people in a home next door to his own in Kansas City on Monday, March 7, 2016. He then fled the area in a red pickup truck. At about 7 a.m. on March 8, an off-duty Jackson County (MO) sheriff's deputy saw the truck abandoned on the eastbound side of Interstate 70, at the 168.7-mile marker. The deputy recognized it from the description shared by Kansas City area police and reported the truck's location to the Montgomery County Sheriff's Office.

Around 7:20 a.m., and just a few miles to the east from where the truck was found abandoned, Randy J. Nordman, 49, was shot and killed at



*SWAT team members from Troops A, C, and F assisted in the search for Serrano-Vitorino. (Photo reprinted with permission from Ashley Zavala, KRCG TV13.)*

his home on Tree Farm Road. It was reported a suspect matching Serrano-Vitorino's description was observed running from the home. Within a few minutes, Montgomery County sheriff's deputies and Montgomery County area troopers established a perimeter marking the beginning of the 17-hour manhunt. Three local schools were secured by troopers. Montgomery County residents were asked to stay in their homes and lock their doors. The search continued into the night as the rain and community concern mounted.

"Sgt. McGinnis and I were riding together, which provided a real advantage in searching," said Sgt. Primm. "Forty minutes after a reported sighting, we were driving along the outer road near the intersection of Interstate 70 and

Missouri Route 19 thinking he may have laid down to hide. I saw he was lying in a depression, just off the road, surprisingly, under a light pole. The rifle was lying beside him. I told McGinnis what I saw, which he didn't believe at

first. That tells me I pull too many shenanigans."

Sgt. McGinnis said, "I turned my patrol vehicle in the intersection and traveled back west and stopped in the lane of traffic. As Sgt. Primm and I walked cautiously toward the suspect's hidden location in the ditch. An east-bound sport utility vehicle temporarily blocked our view of the subject's general area and obscured any potential view he might have had of our approach."

"We had a plan in place in the event we contacted him. We turned around, attempted to notify radio of the sighting, and executed our plan," said Sgt. Primm. "We approached him, weapons at the ready, and were touching him before he could react. We took him into custody without incident. It was a relief to have it over. After Brooks and I got him into custody, it was pretty cool to look up and see my older brother (Trooper Chad D. Primm, Troop B) coming to help. I'll never forget that feeling."

Sgt. McGinnis described the suspect's condition as, "thoroughly soaked with water and exhausted."

Officers from the Missouri State

*Continued on the next page.*



*Troopers were assigned to three area schools while classes were in session on the day of the manhunt.*



## — Capture

*Continued from page 8.*

Highway Patrol, Montgomery County Sheriff's Office, the FBI, and the ATF aided in the search. Approximately 100 officers searched on the ground and by air. "I was proud of all the law enforcement team there and the MSHP staff for staying with it. It was a great team effort all the way around. We just happened to snag him," stated Sgt. Primm.

With the search over, the suspect in custody, and the command post dismantled, Sgt. Primm reflected on the events, "When everything settled down and I evaluated the events of that day, it was very apparent Randy Nordman was a hero. I hope all his family and friends know that." Sgt. Primm said he believes Mr. Nordman possibly disarmed the suspect, leaving Serrano-Vitorino with an empty rifle and no magazine. "Mrs. Nordman called 9-1-1 and got law enforcement in a position to pin Serrano-Vitorino down. Their actions saved other lives that day."

Serrano-Vitorino has been formally charged for the death of Randy Nordman in Montgomery County. The charges filed include murder, armed criminal action, and burglary.

## Bridging The Gap



*A Bridging the Gap Unity Service took place on Saturday, April 16, 2016, at the Oak Chapel Missionary Baptist Church, in Guthrie, MO. Rev. Marion S. Mitchell presented Colonel J. Bret Johnson, Captain Roger Whittler, and other area law enforcement officers with Certificates of Appreciation for their efforts to unify communities and law enforcement after the service.*

## Student Alliance Program: A Law Enforcement Experience

*By Sgt. Brent J. Bernhardt, Troop B*

On Saturday, March 26, 2016, 23 Troop B area high school students, representing 14 high schools, completed the 2016 Troop B Missouri State Highway Patrol Student Alliance Program. The program was conducted at the Troop B Headquarters in Macon, MO, on Saturday, March 19, 2016, and Saturday, March 26, 2016. During the two-day program, students were familiarized with many duties performed by a Missouri state trooper, and participated in hands-on activities such as firing a Glock pistol, stop and approach, and crime scene investigations. The students also observed a canine demonstration.



*This group of high school students became more familiar with the many duties of a trooper through Troop B's 2016 Student Alliance Program.*

The program, which targeted juniors and seniors in high school, was conducted to provide an opportunity for interested individuals to learn more about law enforcement and the Mis-

souri State Highway Patrol. Each participant was presented a certificate of completion and a Missouri State Highway Patrol T-shirt.

# Missouri House, Senate Recognize Troopers

*By Major Kemp A. Shoun, Q/ESB*

Both the Missouri Senate and Missouri House recognized Trooper Robert W. Garrett and Corporal David H. Brown, both Troop D, on March 31, 2016, for a rescue during the December floods. Senator Mike Parson, 28th District, Representative Sue Entlicher, District 133, and Representative Sandy Crawford, District 129, presented the resolutions. The recognition came as a result of their brave actions on December 27, 2015. Heavy rainfall led to widespread flash flooding in Missouri. In the early morning hours of December 27, 2015, marine operations troopers responded to the Missouri Highway 251 bridge over the Pomme de Terre River in Polk County. A man had been caught in a strong current and had become stranded in the timber. Tpr. Garrett and Cpl. Brown launched a jet boat to search for him. The strong current necessitated specific, tactical maneuvers in order to reach the stranded man. Tpr. Garrett kept the boat steady



*Trooper Robert W. Garrett and Corporal David H. Brown, Troop D, stand with Senator Mike Parson, 28th District, after accepting a resolution from Missouri Senate.*

while Cpl. Brown used a flashlight to search for the stranded man, who was located 10 feet above the water level. He then gave instructions to the man in order to guide him down to the patrol boat. Exhausted and hypothermic, the man slipped as he climbed down and subsequently fell into the water. Cpl. Brown laid prone on the bow and submerged both arms into the swift water. Miraculously, he was able to

catch the man by his hair and an arm and pull him onto the bow. Tpr. Garrett then skillfully guided the boat to shore where emergency medical services personnel were waiting.

The troopers accepted Lifesaving Awards at the Patrol's recent banquet based on this same incident.

*Congratulations Tpr. Garrett and Cpl. Brown!*

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## Physical Agility Testing Added To CVI Selection Process

*By Capt. David E. Earney, Q/CVED*

For years, physical agility testing for prospective new employees has been associated only with the trooper selection process. That changed in April 2016, when the selection process for new commercial vehicle enforcement inspectors included physical agility testing. In late 2015, the Commercial Vehicle Enforcement Division began working closely with the Human Resources Division and I/O Solutions out of Chicago, IL, to develop physical agility tests which would screen out applicants who would have difficulty performing the duties of a commercial vehicle enforcement inspector.

A consultant from I/O Solutions made site visits to weigh stations in Troop C to document the tasks performed by commercial vehicle

enforcement inspectors and developed three physical agility tests which were reflective of the physical abilities needed to do the job. The three tests include a creeper course, a walking and crouching course, and a truck cab climb test. The creeper course requires the applicant to roll on a mechanic's creeper under four obstacles which are 16" off the ground. This simulates the inspection of the trailer and drive axles of a tractor trailer. The other two courses checked for the applicant's ability to repeatedly crouch down simulating the inspection of tires and wheels and the ability to repeatedly step up to the driver's seat of a truck tractor. All of the

tests had time limits placed on them.

The physical agility screening was used for the first time in April 2016 for the CVE Inspector class starting June 1. The screening worked as designed

and has undoubtedly saved the Patrol the financial expense of training and equipping individuals who would not be successful employees.



*Current Patrol employees assisted the CVE Division in evaluating the physical agility tests prior to their being used in a CVE Inspector selection process.*



# Patrol Garage: It's Good To Be Home

*By Public Info. Spec. III Cheryl D. Cobb, Q/PIED*

"Early on the morning of April 8, 2014, I received a phone call telling me that the garage had caught fire and received major damage," recalls Garage Superintendent Brad Adams, Q/FFD. "I was in total disbelief until I was able to see it with my own eyes."

He said a period of uncertainty followed, where employees asked repeatedly, "Am I going to have a job?" Once that question was answered and employees were reassured, the next question was where they would be working.

"Through quick planning and preparation, my supervisors came up with a plan and we followed their lead," said Superintendent Adams. "This led all of the garage employees to work out of four different facilities. Service and repair operations moved temporarily to garage space behind MoDOT's central office in Jefferson City. Car trades and some emergency warning equipment repairs were handled at the new Marine Shop behind Troop F.

"Although operations were spread out, the productivity level was not compromised. I was proud of all my employees during this tough time. They

showed great pride and resiliency during less than ideal working conditions," said Superintendent Adams.

Fast forward to December 2015. The new facility was completed on Friday, December 18, 2015, with operations beginning Monday, December 21, 2015. All employees were once again working in one facility. Superintendent Adams said the end result was well worth the wait.

"The finished product was one that any automotive technician would be proud to be a part of. There is an abundance of storage, excellent

lighting, and a vastly improved work environment," he said. He very much appreciates the new, more modern layout of the garage. There are fewer garage doors and one main entrance, rather than each stall having its own door. "I would like to take this opportunity to thank all of my employees and the employees of MoDOT for making the best of a bad situation."

On Thursday, February 4, 2016, Colonel J. Bret Johnson, superintendent of the Patrol, held a dedication ceremony for the new Patrol Garage.

*This photo shows the new GHQ Garage from the mezzanine.*



*This state-of-the-art facility opened February 4, 2016, replacing the old GHQ Garage which was destroyed by fire.*

# Some Enchanted Evening ...

## Patrol, The MASTERS Honor 26 At Annual Banquet

By Public Info. Spec. III Cheryl D. Cobb, Q/PIED

The Patrol's annual awards and The MASTERS banquet was an opportunity to appreciate the courage, hard work, and sacrifice of 26 Patrol employees. The formal dinner affair at the Holiday Inn Executive Center in Columbia, MO, welcomed 349 people.

Governor Jay Nixon stopped by the event to extend his appreciation to The MASTERS for its support of the Missouri State Highway Patrol. He thanked Missouri's troopers for what they do for this state, and took time to recognize Trooper James M. Bava's family.

The governor also praised the Patrol. "This agency continues to grow and strengthen, and continues to meet the ever-increasing and complex

needs of this state. Many parts of this state need the Patrol for a broad range of activities: independent investigation, DWI, assistance with complex cases, or in response to something they don't have the resources to handle. Without the strong and ever-evolving Patrol we wouldn't be where we are as a state."

The night's keynote speaker was Mr. Bob Welsh, a retired captain with the Ohio State Highway Patrol. He told those gathered that he considered it an honor to be the keynote speaker, "for some of the bravest people in our society – the

Missouri State Highway Patrol. None of you joined for accolades or awards. You believed it to the point that you did that job and did it well, and that's why you are here tonight. You make a difference."

Mr. Welsh shared his insight, sense of humor, and storytelling ability. He paid homage to the Bava family by reading a poem. In closing, he left his listeners with five specific observations.

1. "I have to have God and prayer in my life. If

you have a religious belief, don't be afraid to ask God for help when you need it and thank God when prayers are answered."

2. Treat people with dignity and respect. You'll be lucky if you remember 10 percent of your contacts, but every one of them will remember you. Every single time you have contact with somebody you leave a memory."
3. "Do your best and keep your promises. No matter what you're doing, always bring your "A" game."
4. "Never quit. Never give up. Remember Kanter's Law: Everything looks like a failure in the middle."
5. "Never lose your sense of humor. Life's too short for that."

"You will never retire from the MSHP," said Mr. Welsh. "You may

*Continued on the next page.*



Col. Bret Johnson recognizes CVO II Randy E. Fain, Troop C, as the 2015 Civilian of the Year. CVO II Fain's wife, Cheryl, accompanied him.



One Valor Award was presented at the 2015 awards banquet. Tpr. Jason M. Hurt, accompanied by his wife, Kim, accepted the award from Col. Bret Johnson.



# — Banquet

*Continued from page 12.*

hang up your gun belt and your Stetson, but the Highway Patrol will run through your veins the rest of your life. Nowhere in your job description does it say you have to risk your life for somebody. But, you do it, because that's what you are made of."

The Troop E Color Guard presented the colors, retired Chief Operator Roger M. Heard played the bagpipes, and Tpr. Andrew A. Armstrong, Troop F, sang the national anthem. Pastor Jerry Freye, Church of the Nazarene in Eldon, MO, gave the invocation and benediction. The evening included a roll call of fallen officers, a preview of the Troop E Honor Guard's competition presentation, several The MASTERS presentations, and 26 awards.

"It was a very well put together affair," said Valor Award Recipient Trooper Jason M. Hurt. "The meal was good and the people I sat with were second to none. People were very friendly and made me feel like I was appreciated, which in this time is sometimes hard to find. I was surprised at the amount of awards given out. That made me proud to say I work with a bunch of extraordinary and brave men and women."

*The Troop E Honor Guard includes: (front row) Sergeant Charles R. Colbert, (middle row) Corporal Christopher D. Hamlett and Trooper Conrad L. Purnell, (back row) Sgt. Douglas M. McDaniel, Sergeant Benjamin C. Jones, and Trooper John J. West.*



*Tpr. Aaron A. Engelhart, Troop A, accepts the Benjamin Oliver Booth Officer of the Year award for 2015 from Col. Bret Johnson (l).*



*Col. Bret Johnson (top, center) joins the 2015 awards recipients in this photo.*



# Patrol Ensures Safety For Bass Pro Legends

*By Sgt. Jason Pace, Troop D*

The PGA TOUR Bass Pro Legends of Golf Tournament took place on April 20-24, 2016, at Big Cedar Lodge outside Branson, MO. The Patrol assigned 28 employees and the mobile command center to provide traffic control and on course security for players and spectators during the event. Golfers played Top of the Rock and Buffalo Ridge Springs golf courses. Our thanks to Bass Pro Shops for providing photos of the golf tournament.



*Sgts. Jamie L. Musche (l), Q/DDCC, and Bruce L. Klier (r), Troop D, provided security for golf legend Lee Trevino.*



*Golf Legend Gary Player prepares to putt. Sgt. Greg D. Smith, Troop D, is seen in the background.*



*Troop D Sgts. Todd Zacher (l) and Dennis Kuechler (r) watch over Golf Legend Billy Andrade.*



*Sgt. Tony J. Mattox, Troop F, Sgt. S. Dave Rudloff, Troop F, and Sgt. Shannon W. Crouch, Troop D, provided vital traffic control and enforcement for the Legends of Golf Tournament. (Not pictured: Cpl. Jason R. Cornett, Troop D.)*



# PATROL HISTORY TRIVIA

## Is Zvolanek Synonymous With MSHP?

*By Sgt. Jake Angle, Troop H*

The answer is yes, *and then some*. Let us first look at the career of Stephen Zvolanek, who started with the Patrol as a driver examiner January 1, 1974, in Troop H. Stephen Zvolanek then became a radio operator in February 1977 in Troop B. He retired as chief radio operator in June 2003. Patti Zvolanek started with the Patrol in 1981, and served as a driver examiner for 25 years in Troop B. Michael Zvolanek started with the Patrol as a radio operator October 3, 2004, at Troop B, then transferred as a radio operator to Troop C, in September 2008. In March 2013, he transferred to the Criminal Justice Information Systems Division and is currently the MULES trainer for Troop B and Troop H. We also want to mention Carrie Zvolanek Smith, who worked in the Training Division at General Headquarters for two years.

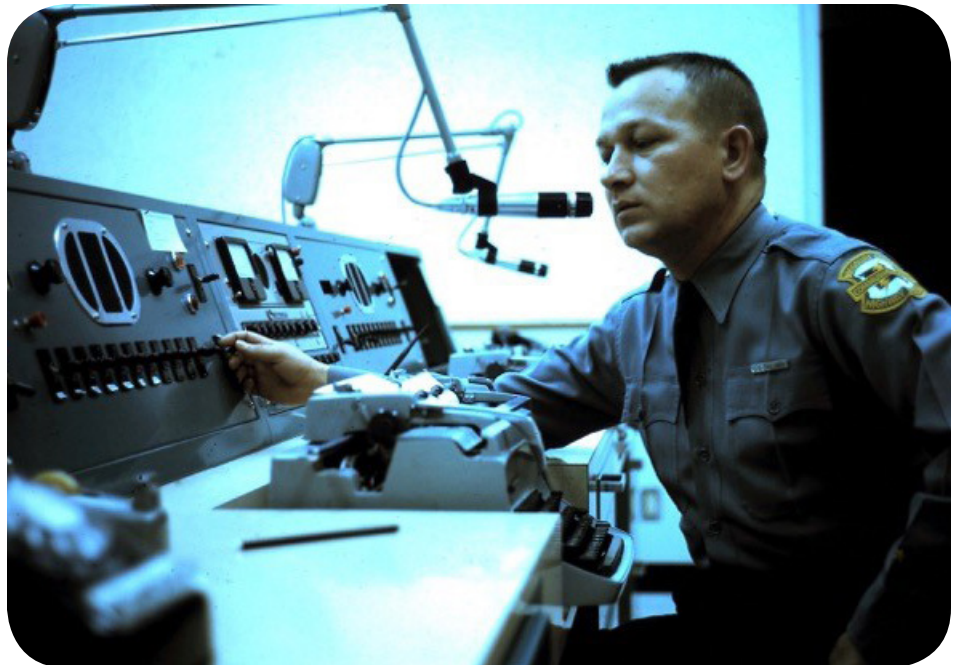
Who started this legacy of service to the state of Missouri? John S. Zvolanek, a radio and television repairman living in Falls City, NE, did in the summer 1957. John saw an ad in QST a ham radio magazine in which the Missouri State Highway Patrol was looking for individuals with knowledge of Morse code and wireless radio. Morse code? That's right. At that time, person checks and vehicle checks were sent to Jefferson City via Morse code and returned the same way. John, having just those qualifications, inquired and, to make a long story short, found himself employed by the Missouri State Highway Patrol in 1957. John was assigned to Troop B and at the time worked for Chief Radio Operator Garlin Winn, who was one of the Missouri State Highway Patrol's original radio operators. John earned \$300 dollars a

month and was the fourth radio operator working in Troop B when he was hired. They received four days off a month, and John said when they could they would take four days off at the end of the month and four days at the beginning of the next month and work all the remaining days in between.

In 1971, John transferred to Troop H, St Joseph, and became chief radio operator for Troop H. John was responsible for hiring Roger Heard as a radio operator (retired chief operator) at Troop H. (Troop H forgives you for that, John.) I spoke with retired Chief Operator Heard who recalled John as, "Extremely intelligent and a man of

extreme integrity. He was a direct fellow and you always knew where you stood with him."

John recalls that eventually there were nine radio operators at Troop H. John saw seven captains come and go between his time at Troop B and Troop H. His last working day for the Patrol was July 24, 1989, but he left a legacy in place that will be with the Patrol for years to come. Is Zvolanek synonymous with MSHP? Yes. It started with a family's patriarch answering an ad in a magazine, which has led them to years of dedicated service to the state of Missouri.



*Chief Radio Operator John Zvolanek joined the Patrol in 1957. His legacy is the dedicated (related) employees that followed him.*

# 'Looking Beyond The Stop'

*The following officers are to be commended for looking beyond the initial traffic/boating stop. Each of these officers made at least one arrest during the period of February 20 to April 15. (Editor's note: This column excludes DWI/BWI arrests, warrant arrests, and "plain sight" situations. Keep in mind that there must be information in the "miscellaneous" section of the radio report to be considered for this column. Rank and assignment reflect those at printing.)*

## **Troop A**

Tpr. D.C. Belardo, 2 arrests  
Sgt. A.J. Bell, 1 arrest  
Tpr. T.J. Black, 3 arrests  
Tpr. Q.L. Dinovi, 2 arrests  
Tpr. B.R. Dodson, 2 arrests  
Tpr. M.J. Hanrahan, 1 arrest  
Tpr. J.M. Harrison, 1 arrest  
Tpr. T.L. Holston, 1 arrest  
Tpr. L.R. Dancy, 2 arrests  
Sgt. N.K. Johnson, 1 arrest  
Tpr. W.J. Luzenko, 1 arrest  
Cpl. D.D. Mathes, 6 arrests  
Tpr. B.A. Owens, 1 arrest  
Sgt. B.G. Parrott, 1 arrest  
Tpr. B.R. Peters, 6 arrests  
Tpr. E.C. Rodenberg, 1 arrest  
Tpr. B.M. Ryun, 8 arrests  
Tpr. D.M. Smith, 1 arrest  
Tpr. H.R. Stevens, 1 arrest  
Tpr. B.E. Thoman, 2 arrests  
Tpr. E.J. Villanueva, 1 arrest  
Tpr. G.B. Wright, 1 arrest  
Tpr. T.R. Wright, 1 arrest  
Tpr. M.G. Yendes, 1 arrest  
Tpr. M.J. Yoder, 7 arrests

## **Troop B**

Cpl. T.J. Adams, 2 arrests  
Tpr. W.J. Crose, 2 arrests  
Tpr. J.S. Dunn, 2 arrests  
Cpl. C.M. Duppong, 3 arrests  
Cpl. K.E. Easley, 1 arrest  
Tpr. L.C. Ewigman, 2 arrests  
Tpr. G.L. Gaines, 6 arrests  
Tpr. T.K. Hendershott, 3 arrests  
Tpr. J.R. Henry, 3 arrests  
Tpr. A.M. Hitt, 2 arrests  
Tpr. K.M. Hoover, 1 arrest  
Tpr. J.P. Johnson, 1 arrest  
Tpr. K.E. Kindle, 5 arrests  
Tpr. C.R. Kottwitz, 3 arrests  
Cpl. M.J. Lewis, 3 arrests  
Tpr. M.H. Riley, 1 arrest  
Tpr. J.A. Rowe, 1 arrest  
Tpr. A.F. Sapp, 1 arrest  
Sgt. R.L. Seiner, 2 arrests  
Cpl. D.E. Siegfried, 1 arrest  
Tpr. J.E. Smith, 1 arrest

## **Troop C**

Tpr. K.E. Alcorn, 1 arrest  
Cpl. C.M. Arbuthnot, 2 arrests  
Cpl. M.G. Autenrieth, 2 arrests  
Tpr. Z.D. Bauer, 1 arrest  
Tpr. B.M. Beard, 2 arrests  
Tpr. L.M. Bolton, 1 arrest  
Sgt. J.R. Campbell, 3 arrests  
Tpr. J.T. Casper, 1 arrest  
Tpr. T.H. Elliston, 2 arrests  
Tpr. P.C. Long, 1 arrest  
Tpr. A.J. Mayer, 1 arrest  
Cpl. A.H. Michajliczenko, 1 arrest  
Cpl. B.A. Moore, 1 arrest  
Tpr. R.J. North, 2 arrests  
Tpr. S.T. Roettger, 1 arrest  
Tpr. J.J. Sanchez, 1 arrest  
Tpr. A.J. Shibley, 1 arrest  
Tpr. S.S. Sitton, 1 arrest  
Tpr. A.D. Smith, 1 arrest  
Tpr. T.N. Ziegler, 1 arrest

## **Troop D**

Tpr. B.W. Adamson, 13 arrests  
Tpr. D.B. Blankenship, 3 arrests  
Sgt. G.L. Braden, 2 arrests  
Tpr. K.R. Copeland, 1 arrest  
Tpr. B.R. DeHaan, 4 arrests  
Tpr. J.D. Fischer, 1 arrest  
Sgt. J.D. Fugett, 1 arrest  
Sgt. M.K. Funderburk, 2 arrests  
Tpr. B.A. Hall, 1 arrest  
Tpr. D.L. Johnson, 13 arrests  
Tpr. J.J. Long, 1 arrest  
Tpr. A.J. Kahler, 1 arrest  
Cpl. J.L. Mason, 1 arrest  
Tpr. T.W. Meyer, 3 arrests  
Sgt. S.R. Monk, 2 arrests  
Tpr. L.E. Rawson, 4 arrests  
Tpr. J.R. Rorie Jr., 5 arrests  
Tpr. C.T. Schwarz, 6 arrests  
Cpl. T.J. Stevens, 3 arrests  
Tpr. E.L. Tyrrell, 2 arrests  
Cpl. K.R. Waters, 1 arrest  
Tpr. J.L. White, 1 arrest

## **Troop E**

Cpl. D.W. Crank, 3 arrests  
Tpr. D.L. DeJournett, 2 arrests

Tpr. J.B. Doyle, 1 arrest  
Tpr. R.W. Eakins, 1 arrest  
Tpr. T.E. Erpenbach, 2 arrests  
Tpr. K.L. Huggins, 2 arrests  
Cpl. D.L. Johnston, 1 arrest  
Sgt. J.T. Laramore, 1 arrest  
Tpr. A.N. Miller, 1 arrest  
Tpr. J.W. Myers, 1 arrest  
Tpr. C.L. Purnell, 3 arrests  
Tpr. B.L. Riefle, 2 arrests  
Tpr. M.L. Schlieff, 1 arrest  
Cpl. M.G. Slaughter, 1 arrest  
Tpr. G.T. Ulm, 4 arrests  
Tpr. J.T. Wilson, 5 arrests

## **Troop F**

Tpr. M.P. Acord, 5 arrests  
Cpl. M.G. Broniec, 1 arrest  
Tpr. Z.A. Czerniewski, 1 arrest  
Tpr. R.R. Dowd, 1 arrest  
Tpr. D.L. Fouch, 6 arrests  
Tpr. D.W. Foust, 1 arrest  
Tpr. E.T. Hane, 1 arrest  
Tpr. G.T. Johnson, 1 arrest  
Sgt. S.B. Johnson, 13 arrests  
Tpr. A.B. Kings, 1 arrest  
Sgt. K.M. Kreftmeyer, 3 arrests  
Tpr. R.M. Malone, 1 arrest  
Tpr. H.M. McDaniel, 1 arrest  
Cpl. B.A. McLaughlin, 1 arrest  
Sgt. M.E. Morice, 1 arrest  
Tpr. C.B. Nelson, 2 arrests  
Tpr. E.C. Penrod, 3 arrests  
Tpr. W.R. Plumley, 1 arrest  
Tpr. C.W. Reichert, 1 arrest  
Tpr. N.R. Schaffer, 2 arrests  
Tpr. D.T. Shikles, 5 arrests  
Cpl. J.W. Turner, 3 arrests  
Tpr. C.B. Wilt, 3 arrests

## **Troop G**

Tpr. M. Barron, 3 arrests  
Sgt. S.M. Dougherty, 1 arrest  
Tpr. R.D. Crewse, 2 arrests  
Tpr. J.S. Cunningham, 2 arrests  
Sgt. L.S. Elliott, 1 arrest  
Tpr. R.M. Greenan, 1 arrest

*Continued on the next page.*



# — Stop

Continued from page 12.

Cpl. A.D. Johnson, 1 arrest  
Cpl. D.J. Johnson, 5 arrests  
Tpr. C.A. Kimes, 1 arrest  
Tpr. C.C. McCoy, 1 arrest  
Tpr. C.J. Mendez, 6 arrests  
Tpr. D.L. Nash, 2 arrests  
Tpr. M.A. Philpott, 1 arrest  
Sgt. D.B. Pounds, 1 arrest  
Tpr. B.C. Rowden, 3 arrests  
Tpr. J.R. Sellars, 1 arrest  
Cpl. T.E. Young, 2 arrests

## **Troop H**

Tpr. K.J. Cool, 4 arrests  
Tpr. S.J. Cool, 2 arrests  
Tpr. T.B. Heintz, 1 arrest  
Cpl. M.R. Heits, 2 arrests  
Cpl. B.R. Hilliard, 6 arrests  
Tpr. J.R. Johnston, 5 arrests  
Tpr. D.A. Landi, 2 arrests  
Tpr. A.D. Martin, 2 arrests  
Tpr. J.D. Maudlin, 4 arrests  
Tpr. Q.R. McConkey, 1 arrest  
Tpr. M.J. Miller, 7 arrests  
Tpr. B.R. Muck, 2 arrests  
Sgt. M.A. Ott, 2 arrests  
Tpr. V.F. Selsor, 1 arrest  
Cpl. A.J. Webb, 3 arrests  
Sgt. M.A. Wilhoit, 4 arrests  
Tpr. C.M. Wright, 2 arrests

## **Troop I**

Tpr. C.R. Capps, 1 arrest  
Cpl. R.W. Clement, 1 arrest  
Tpr. I.A. Cox, 1 arrest  
Tpr. S.R. House, 2 arrests  
Cpl. L.D. DeClue, 3 arrests  
Cpl. A.N. Fulkerson, 1 arrest  
Cpl. J.T. Peart, 1 arrest  
Tpr. D.W. Pfeifer, 1 arrest  
Tpr. R.A. Rizo, 1 arrest  
Tpr. G.S. Sloan, 2 arrests  
Tpr. N.A. Smith, 1 arrest  
Tpr. P.V.J. Volkmer, 4 arrests  
Tpr. T.G. Zimmerman, 2 arrests

## **Q/AD**

Tpr. E.B. Mueller, 4 arrests

## **Q/DDCC**

Cpl. J.C. Kuessner, 2 arrests

# Looking Back ... in the Patrol News

### **40 years ago ...**

*May 1976* — After a midnight CB report from a truck driver regarding a body being dumped roadside, Troop I dispatched an officer to investigate. Rather than a body, the trooper found an elderly couple on their hands and knees searching for the wife's dentures. She'd lost them when she sneezed. The trooper used his spotlight to aid in the search; however, the couple was unable to find the dentures and continued on their journey with only one set of teeth between them.

### **30 years ago ...**

*June 1986* — Executive Secretary Martha Barnes, Q/SO, accepted the May 1986 DPS Employee of the Month award after being nominated by Colonel Howard Hoffman. Members of the Explosives Disposal Unit were pictured with the new self-contained bomb transport vehicle. One article explained how to become an organ donor.

### **20 years ago ...**

*May 1996* — This issue reported that the Human Resources Division was making changes to the Uniform Selection Process. The biggest changes was to create an 18-month register for trooper applicants. An article reprinted from The Pryor Report Management Newsletter explained the seven phases of a career. The seven phases (dues paying, mainstreaming, excelling, reassessing, integrating, peaking, and transitioning) were from a book by Lawrence J. Bradford and Clair Raines entitled, "Twentysomething: Managing and Motivating Today's New Workforce."

### **10 years ago ...**

*May/June 2006* — The Patrol honored 21 employees at the annual awards ceremony. An article covered a press conference announcing new U.S. legislation targeting meth. U.S. Senator Jim Talent and Lt. Col. William K. Seibert Jr. spoke at the event. The 6th CVO School graduated.

### **5 years ago ...**

*May/June 2011* — Gaming Division officers uncovered a prescription drug conspiracy involving Oxycontin and Oxycodone prescriptions issued for individuals with no legitimate need. Nearly 83,000 pills were dispensed for a total payment of \$204,000 from health care benefit programs. The pills were sold for an estimated \$952,520. Four individuals were prosecuted in the case.

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# *Congratulations On Your Retirement!*

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**Dale A.  
Chenoweth**  
Sergeant  
Q/GD

*Retired April 1, 2016.  
26 years of dedicated service.*



**Bill D. Choate**  
Lieutenant  
Troop D

*Retired April 1, 2016.  
29 years, eight months  
of dedicated service.*

**Roger D. Cross**  
Assistant Director  
Q/MVID

*Retired April 1, 2016.  
29 years, two months  
of dedicated service.*



**Rod J. Helfers**  
Corporal  
Troop H

*Retired April 1, 2016.  
25 years of dedicated service.*



**Nina D.  
Holtmeyer**  
Quality Control Clerk II  
Q/PRD

*Retired April 1, 2016.  
Five years of dedicated service.*



**Lisa L. Kempker**  
Clerk IV  
Q/PIED

*Retired April 1, 2016.  
22 years of dedicated service.*



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# *Congratulations On Your Retirement!*

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**Kathy A. Leitman**  
DE III  
Troop C

*Retired April 1, 2016.  
25 years of dedicated service.*



**George E. Ridens**  
Captain  
Troop E

*Retired April 1, 2016.  
35 years of dedicated service.*



**Karen L. Choate**  
Laboratory Evidence  
Technician II  
Q/CLD

*Retired May 1, 2016.  
24 years of dedicated service.*



**Kathy M. Green**  
Criminalist III  
Q/CLD

*Retired May 1, 2016.  
28 years of dedicated service.*



**Roger D.  
Hillhouse**  
Sergeant  
Troop G

*Retired May 1, 2016.  
33 years of dedicated service.*



**Peggy J. Jennings**  
Computer Information  
Technologist III  
Q/ICTD

*Retired May 1, 2016.  
19 years, six months  
of dedicated service.*



# DPS Honors Darrell Taube

*By Public Info. Spec. III Cheryl D. Cobb, Q/PIED*

Senior Procurement and Inventory Manager Darrell J. Taube, QBPD, accepted the April 2016 DPS Employee of the Month award at a special ceremony on April 18, 2016, at General Headquarters. Major Kemp A. Shoun, Q/ESB, served as emcee and shared with those present that Darrell's ability to manage multiple specialties—purchasing, supply, and print shop operations—led to the recognition.

Major Shoun congratulated Darrell and said, "Although the nomination was well written, he does more than what was mentioned." Major Shoun cited Darrell's ability to make sure necessary equipment and supplies arrived during the protests in Ferguson, MO, over a period of months. He also referenced the multiple times each year the Patrol provides disaster response.

Colonel J. Bret Johnson expounded on the latter, explaining that while he served as major over the Field Operations Bureau, the Patrol responded to a lot of disasters. Everything supply did "contributed to the success our agency has had." He commended Darrell for the special trailer assembled for disaster response. "A few weeks ago we had a manhunt in Troop F. In a few hours the trailer was there. We had everything we needed and food there by 12:30 p.m. They have set the standard high for supporting everything we do."

Col. Johnson presented Darrell with a Patrol challenge coin and thanked him for his long career with the agency. "Everything you've done you've done in an outstanding way. I'm proud of you."



*Senior Procurement and Inventory Manager Darrell Taube, Q/BPD, accepts the April 2016 DPS Employee of the Month award from DPS Director Lane Roberts.*

DPS Director Lane Roberts congratulated Darrell and presented him with a certificate and DPS challenge coin. "We in uniform are the face, but the rest of the world doesn't see what's happening in the background. It's fit-

ting to recognize Darrell and people like him who don't get the credit, but are responsible for making things happen. Since his nomination, I've heard about him from everyone and his brother. Congratulations."

Darrell's name is now on the traveling plaque listing the 2016 DPS Employees of the Month.

Captain Lance M. MacLaughlin, Q/BPD, also spoke at the presentation. "It's incredible. At the 11th hour, you make a request and Darrell and his crew get it done. The relationships he has are what makes it happen. Who Darrell was when he came to the Patrol 32 years ago is what makes him a great employee and a great man. I appreciate what he does for the Patrol and for me, but I also appreciate his friendship."

Darrell was quick to share the accolades, saying, "I work with a great crew. I just work to get the job done and make sure everyone is safe."

“When you are courting a nice girl an hour seems like a second. When you sit on a red-hot cinder a second seems like an hour. That's relativity.”

— Albert Einstein

*(Retrieved from: [http://www.brainyquote.com/quotes/topics/topic\\_funny.html](http://www.brainyquote.com/quotes/topics/topic_funny.html))*



# Deaths

## Sharon K. Todd



Sharon K. Todd, 70, of Lexington, MO, died Friday, January 22, 2016. Ms. Todd was born in Harrisonville, MO. She married Robert D. Todd in 1963; he survives. She served as a driver examiner from 1988 until retiring in 1995. The Patrol family extends its sincerest condolences to the Todd family.

## Sandra L. Welch



Sandra L. Welch, 73, died Saturday, February 6, 2016. Ms. Welch worked for the Missouri State Highway Patrol from 1966 until 1999. She retired as a driver examiner clerk. The Patrol family extends its sincerest condolences to the Welch family.

## Douglas B. Loring



Douglas B. Loring, 74, of Willow Springs, MO, died Saturday, March 5, 2016. He was born in Douglas County, MO. He married Anna Lou Johnson in 1959; she survives. Loring served as a member of the Missouri State Highway Patrol from 1963 until he retired in 1994 at the rank of sergeant. The Patrol family extends its sincerest condolences to the Loring family. Visit the Robertson-Drago Funeral Home website ([www.roberstondrago.com](http://www.roberstondrago.com)) to learn more about retired Sergeant Loring's life.

## Lawrence A. Webb



Lawrence A. Webb, 86, of Jefferson City, MO, died Thursday, March 24, 2016. He was born in Hannibal, MO. He married Rena Whitaker in

1948; she survives. Webb served in the U.S. Army from 1946 to 1948, and with the Missouri National Guard until 1991, when he retired at the rank of colonel. He served as a member of the Missouri State Highway Patrol from 1955 until he retired in 1987 at the rank of captain. The Patrol family extends its sincerest condolences to the Webb family. Visit Millard Family Chaperls website ([www.millardfamilychaperls.com](http://www.millardfamilychaperls.com)) to learn more about retired captain Webb's life.

## Harold L. Davolt



Harold L. Davolt, 90, of Marceline, MO, died Sunday, March 27, 2016. He was born in Bucklin, MO. He married Kathleen Long in 1985; she survives. Davolt was a veteran of the U.S. Navy. He worked as a radio operator for the Missouri State Highway Patrol from 1949 until he retired as a chief telecommunications engineer in 1986. The Patrol family extends its sincerest condolences to the Davolt family. Visit the Delaney Funeral Home website ([www.delaneyfuneralhome.com](http://www.delaneyfuneralhome.com)) to learn more Mr. Davolt's life.

*Continued on the next page.*

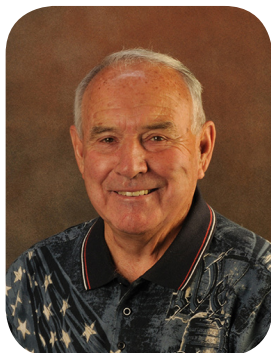
# Deaths

## Glenda L. Hager



Glenda L. Hager, 66, of Poplar Bluff, MO, died Saturday, April 2, 2016. She was born in Manila, AR. She and her husband, Larry, were married 22 years; he preceded her in death. Glenda worked as a clerk typist for the Missouri State Highway Patrol from 1994 until she retired in 2012. The Patrol family extends its sincerest condolences to the Hager family. To learn more about Ms. Hager's life, visit the Fowler-Sullivan Funeral Home website ([www.fowlersullivanfuneralhome.com](http://www.fowlersullivanfuneralhome.com)).

## Freddie C. Kling



Freddie C. Kling, 86, of Mound City, MO, died Sunday, April 3, 2016. He was born in Barnard, MO. He and his wife, Kim, were married 30 years; she survives. Kling served in the U.S. Air Force during the Korean War. In

1958, he began 31 years of service as a member of the Missouri State Highway Patrol. He retired as a sergeant in 1989. The Patrol family extends its sincerest condolences to the Kling family. Visit the Pettijohn & Crawford Family Funeral Service website ([www.pettijohnncrawford.com](http://www.pettijohnncrawford.com)) to learn more about retired Sgt. Kling's life.

## Robert W. Brown



Robert W. Brown, 98, of Springfield, MO, died Monday, April 25, 2016. He was born in Springfield, MO. He and his wife, Florence, were married 66 years before she preceded him in death. Bob served in the 8th Army Air Corp, 93 Bomb Group during World War II. He piloted a B24 Liberator and was shot down over Brugge, Belgium, on June 19, 1944. He was a prisoner of war in a German prison camp for 11 months. He also served in the Air Force Reserves, retiring as a major after 22 years. In 1948, he began 30 years of service as a member of the Missouri State Highway Patrol. He retired as a sergeant in 1978. The Patrol family extends its sincerest condolences to the Brown family. Visit the Gorman Scharpf Funeral Home website ([www.gormanscharpf.com](http://www.gormanscharpf.com)) to learn more about retired Sgt. Brown's life.

## Thank You

"My family and I would like to thank our many Patrol friends for the thoughts, cards, and prayers following the death of my stepfather. The kind words of sympathy made a difficult time more peaceful. We are extremely grateful and appreciate all those who attended the visitation and funeral."

*Sgt. Christopher K. Shannon,  
Q/GD*

• • •

The family of Doris Anderson would like to express our sincere gratitude to the Patrol for the support after her passing. The calls, texts, cards, and outpouring of support at the visitation and funeral was very much appreciated. May God bless each of you.

*Lt. Brian N. Anderson,  
Troop B*

• • •

My husband and I would like to express our sincere gratitude to our Patrol family for the calls, cards, emails, and flowers that were sent when my mother passed away. The outpouring of love and support we received during this difficult time was a comfort to us both. We are truly blessed to be part of the Patrol family.

*DE Chief Angie M.  
Weddington,*



# We Remember



**Sgt. David C. May**  
End of watch: May 17, 1999



**Tpr. Michael L. Newton**  
End of watch: May 22, 2003



**Tpr. William R. Brandt**  
End of watch: June 12, 1970



**Tpr. Dennis H. Marriott**  
End of watch: June 13, 1981



**Sgt. Benjamin O. Booth**  
End of watch: June 14, 1933

## Sympathy

*Our deepest sympathy goes to the following personnel who have lost a member of their family:*

Specialist II Jason R. Buschjost  
(Q/CJISD) - brother-in-law  
Comm. Oper. III Bill S. Conner  
(D) - mother  
Cpl. Jay K. Riley (A) - mother  
Ret. DE Sprv. II Arthur R. Hovis -  
wife  
DE III Karen A. Kolieboi (C) -  
mother  
Sgt. Thomas R. Rohn (B) - brother  
CDL Exam. Rondia J. Wood  
(G) - father  
MVI III Jeff A. Wood (G) - father-  
in-law  
Tpr. William J. Wood (D) - grandfa-  
ther  
CVO Sprv. II Louis G. McReynolds  
(D) - brother  
Cpl. Justin W. Turner (F) - grand-  
mother  
Bldg & Grnds I Kevin W. Mathes  
(A) - grandmother  
Ret. MVI Sprv. Tobi A. Vance -  
mother  
Comm. Tech. I Tom R. Keene (Q/  
ICTD) - father  
Sgt. Travis L. Williams (H) - grand-  
mother  
DE II Bruce R. Fugitt (G) - father  
Capt. Paul D. Kerperin (F) - grand-  
mother

Cpl. Brent J. Fowler (C) - father  
Sgt. Alan R. Sullivan (Q/GSD) - grand-  
mother  
CVO Sprv. I Steven R. Dye (H) - moth-  
er  
Ret. Tpr. George M. Janzekovick -  
grandson  
Sgt. Matthew R. Renshaw (E) - step-  
mother  
Ret. Capt. Tim G. Baysinger - father-  
in-law  
Sgt. Christopher K. Shannon (Q/GD) -  
stepfather  
Ret. Clerk Typist III L. Charnell Meisel  
- husband  
Comm. Oper. III Samuel G. Rayfield  
(I) - mother  
DE III Anne M. Rayfield (I) - mother-  
in-law  
Clerk Typist II Melissa S. Hager (C) -  
mother  
Bldg. & Grnds. I John P. Rand (A) -  
grandmother  
Tpr. Ryan W. Clement (I) - grandfather  
CIT III Jim L. Roberson (Q/ICTD) -  
father-in-law  
Capt. Scott A. Shippers (A) - father-in-  
law  
Ret. Sgt. Jeffrey W. Paul - mother  
Lt. Brian N. Anderson (B) - mother

Ret. CVO Sprv. I Larry D. Woodruff -  
mother  
DE III Wanda F. Woodruff (C) - moth-  
er-in-law  
Clerk Typist III Chelsea M. Country-  
man (A) - grandmother-in-law  
Sgt. Bob E. Proctor (D) - father-in-law  
Tpr. Bryan G. Graham (Q/GD) -  
grandmother  
DE Chief Angie M. Weddington (B) -  
mother  
DE I Billy Weddington (F) - mother-  
in-law  
Tpr. Keenan J. Cool (H) - great-grand-  
mother  
Sgt. Neil K. Johnson (A) - grand-  
mother  
Sgt. Erik L. Hurst (A) - grnadmother  
Ret. Fingerprint Tech. Sprv. Susan C.  
Lauberth - mother  
CITS II Nicki D. Bax (Q/ICTD) -  
grandmother  
Lt. Mark A. Bielawski (Q/GD) - fa-  
ther-in-law  
Tpr. Dominic J. Walker (B) - grand-  
mother-in-law  
Ret. CIT Sprv. I Linda K. Amos - hus-  
band  
Capt. Jim E. McDonald (H) - sister  
Tpr. Graydon L. Gaines (B) - mother

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